



## *Creating High-Performing Work Teams*

A public course on February 26, 2019 instructed by

*Charles A. Liedtke, Ph.D.*

*Strategic Improvement Systems, LLC*

*Strategy / Quality / Analytics / Improvement / Innovation*

[www.strategicimprovementsystems.com](http://www.strategicimprovementsystems.com)

**Description:** People in leadership positions strive to create high-performing work teams in order to fulfill their work area's mission and achieve stated objectives. This one day action-packed course equips leaders—including front-line supervisors—with some proven methods, tools, and techniques for creating a high-performing work team. Good intentions, best efforts, and hard work are often not enough. The necessary ingredient sometimes for successful work area performance is the application of best practices by a cohesive work team guided by an able leader.

**Audience:** Anyone in a leadership position including front-line supervisors.

### Course Details

**Workshop:** *Creating High-Performing Work Teams*

**Instructor:** Dr. Charles A. Liedtke, Strategic Improvement Systems, LLC

**Location:** Crowne Plaza—Minneapolis West, 3131 Campus Drive, Plymouth, MN 55441

**Date:** February 26, 2019

**Times:** 7:15 a.m. to 8:00 a.m. Check-In & Breakfast

8:00 a.m. to 3:45 p.m. *Creating High-Performing Work Teams Course*

**Price:** \$325 **Payment in Full** in the Amount of **\$325** is Due By **February 19, 2019**

**Topics:** *Leadership Models; Introduction to Daily Management; Work Analysis; Measuring Performance; Prioritization Techniques; Developing Objectives; Basic Lean Techniques; PDSA Cycle; Successful Standardization; Solution Systems; Conducting Effective Reviews*

**If you have any questions . . .** email Charles at [charles@sisliedtke.com](mailto:charles@sisliedtke.com).



**Strategic Improvement Systems**



### **Course Instructor**

**Charles A. Liedtke, Ph.D.** is the President of Strategic Improvement Systems, LLC, a management consulting company designed to assist leaders in improving the performance of their organization from a strategic perspective. Charles conducts **research, consults**, and provides **customized training** on *Strategy, Quality, Analytics, Improvement, and Innovation*. He has worked with organizations worldwide on strategic improvement initiatives including Fortune 500 companies, privately-held companies, non-profit organizations, and government entities. His most recent research projects were on *Quality, Analytics, and Big Data; Big Data in Hoshin Kanri*; and *Information-Based Customer Value Creation*.

Charles earned a **Ph.D. in Business – Operations and Information Management** from the University of Wisconsin-Madison specializing in strategy; strategic improvement; and quantitative analysis. His Ph.D. dissertation is titled, "Horizontal Interaction During Strategic Improvement Initiatives: A Study Involving Six Quality-Oriented Organizations." Charles has conducted research on Six Sigma, Lean, Process Management, Knowledge Management, Visioning, Hoshin Kanri, Long-Term Planning, Preserving Quality Superiority, Product and Service Design, Discovery, Process Improvement, Analytics, and Big Data. Charles also earned an M.B.A. and a Ph.D. minor in Statistics from UW-Madison; an M.S. degree in Statistics from Iowa State University; and a B.S. degree in Economics from South Dakota State University.

# *Creating High-Performing Work Teams*

## February 26, 2019

### **Registration & Payment Information**

#### **To register . . .**

Send an email message with the registration information below to [charles@sisliedtke.com](mailto:charles@sisliedtke.com)

- Name
- Organization, Title / Position
- Email Address
- Payment Preference

#### **To pay . . .**

**Price:** \$325      **Payment in Full** in the Amount of **\$325** is Due By **February 19, 2019**

**Payment in full** must be received by **February 19, 2019**. There are three ways that you can pay for the course:

1) Mail a check to Charles at the address below with the registration information (above).

Charles A. Liedtke, Ph.D.  
Strategic Improvement Systems, LLC  
6231 Hummingbird Road  
Excelsior, MN 55331

2) Submit a purchase order with the registration information and you will be sent an invoice.

3) Submit the registration information and indicate that you would like to pay by credit card. Charles will send you an invoice through PayPal.

A person's registration is transferable to another person at any time until the course begins. There will be an 80% refund (\$260) for a cancellation until February 19, 2019. There are no cancellation refunds after February 19, 2019.

Price of **\$325** per participant includes:

- 6.25 hours of training
- Set of learning materials
- Breakfast, lunch buffet, and break refreshments
- *Creating High-Performing Work Teams* certificate

### **Questions**

You can phone Charles at 952-380-0778 or email him at [charles@sisliedtke.com](mailto:charles@sisliedtke.com).

**Privacy Notice:** Registration information will only be used for internal administrative purposes by Strategic Improvement Systems, LLC and will not be shared with any third party.